

Sl. No.	Identity	Query	DVC's Reply
1	Madhav Dubey (Unverified)	Is there any specific reason that DVC is Asking SDPG (Security Deposit cum Performance Guarantee) for Supply of SPARE PARTS? Where as No other Power PSU is insisting for same because of Obvious reason that Performance of Old equipment by replacing only few or major PARTS can not be guranteed, as the case been of complete new Equipment where Mandatorily SDPG is usually being asked . This 10% of SDPG for close to two years period is putting additinal financial burden when dealing with DVC specially in this tough times post Pandemic. Sincere request to review this policy with in DVC Organisation it at par with practices being followed by other Power/ Energy Sector PSU's.	It is as per DVC's Procurement policy. Performance Guarantee is for procured Items. However your observation will be discussed at appropriate level.
2	Nishant Dholakia (BOLBUM PETROLEUM PRODUCTS) (Unverified)	We are the manufacturer of Oil Filtration machine . We replaced OEM's in TATA STEEL , IOCL, JSPL. If get oppotunity we can serve DVC also as per your requirement	Feasibility for the same is being explored.
3	Nishant Dholakia (BOLBUM PETROLEUM PRODUCTS) (Unverified)	Oil Filtration tenders in LTE in that regard we could not be participated. from my point of view it should be OTE.	
4	Anonymous (Unverified)	Is there any DVC order for reduction in security deposit to 3%?	It is adopted in DVC in general as per GOI guideline from 13.04.2021.
5	MOSS(careofmoss@gmail.com) (Unverified)	Kindly provide a tentative area of services at plant levels where an SC Women owned MSME proprietary firm can be benefitted?	SC Women owned MSE proprietary firm can avail benefits from all the areas of services like all other MSE firms.

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6	Anonymous (Unverified)	Good afternoon to all! Respected Personnel of DVC and respected vendors. Greetings of the day. My query is about the MSMEs. We are MSME ourselves, but we are not provided advance for proceeding with our supplies of goods or services. Shouldn't it be a good option to help MSMEs with the start of work. And, isn't there any clause for payment to be made within 45 days towards MSMEs as specified by the MMSME and MCA, Govt. of India? So, should the MSMEs charge for the interest? and will it be paid by DVC?	<p>i. Advance payment is normally discouraged. However in exceptional circumstances interest bearing advance to the extent of 10% of Contract price may be given against submission of BG (110%) taken towards security of the advance.</p> <p>ii. DVC may explore the feasibility in line with Govt. guideline/adop the payment term for MSEs as per GOI guidelines.</p>
7	DRPM Indus Concare (Unverified)	Is DVC procuring through GeM ?	Yes, which are available in GeM.
8	Mr. Biswajit Bhattacharyya (Unverified)	First of all we would like to thank you for organising this fruitful event. 01. EL and Holiday payments are not included in estimated tender value. After getting awarded in a tender we suddenly came to know that we have to pay EL and Holiday payments to our staffs from the fixed portion. Which is causing huge loss to the vendors like us. This our humble request to the honorable dignitaries to include these payments in estimate. So that we can make payments of the same.	Feasibility for the same shall be explored.
9	Navneet Sharma from Eletta Instrumentation India Pvt Ltd. (Unverified)	Is it mandatory to get registered on Gem portal for future requirements?	Yes for the procurement of goods / services from GeM.
10	Modern bearing agencies (Unverified)	How do we change contact person name in CPPP?	After login in CPP Portal, Bidder can change their Contact person through My Accounts option.

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11	Anonymous (Unverified)	For example a Tender is floated in GeM for 10 electrical Items. We have dealership for 7 items and for 3 items we do not have dealership. Can we quote for these 3 items	DVC Generally requires OEM/OES authorisation certificate in the BID itself. The items with no authorisation will not be considered for further evaluation.
12	S ADHIKARY -THERMAX LTD (Unverified)	Where the Govt extending the facility to reduce security to 3% for supplier but for on going Tenders DVC(MTPS) is asking for 10% PBG + 10% retention i.e in total 20% security 20% of the value is getting bloacked . Can DVC mangement relook it and make it amend only to 10 % PBG ?	10% PBG is OK. Last 10% payment is released after completion of the contract. Hence statement of burden of 20% from the beginning is not correct. However, the reduction of SDBG from 10% to 3% as per GoI is adopted by DVC in genral on 13.04.2021.
13	Modern bearing agencies (Unverified)	After gem portal successfully start what is the purpose of cPPP...where we submit online tender...	It shall be guided by GOI policy.
14	Anonymous (Unverified)	Good Afternoon, we are taking participation for NTPC/NALCO/IOCL/COAL India vide Gepnic or CPPP portal but for DVC is it mandatory or from when it will in place.	Yes mandatory.
15	Partha Partho Bose (Unverified)	There are number of vacant quarters in DVC projects are used for malpractices, so we request you to please if possible allot the quarters to DVC enlisted contractors on rental basis so that it may also lead to safe guard the asset of DVC	Your observation/suggestion shall be discussed at appropriate level.
16	Oishik Roy (UNI KLINGER LIMITED) (Unverified)	Regarding payment terms it was mentioned for 30 days credit from material acceptance but the material is accepting or creating GARN take almost 30-60 days times. which a big issue for the vendors to get the payment within time.	DVC always try to release the payment to the Contractors within the stipulated time frame of the orders. However, if there is any delay for a specific order, the same may be intimated to concerned Project along with a copy to HQ to take immediate care of.
17	thanks a lot (Unverified)	in RFP if stamp paper undertaking is aksed -- why every bidder will submit stamp papers -- instead of that only winners stampapers authority can ask for . This will save our resouces	The document for which Stamp paper is asked in NIT, is mandatory for its legal validation for all participating vendors.

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18	thanks a lot (Unverified)	in covid conditions pre bid should be on vc only	It is generally done on VC.
19	Partha Partho Bose (Unverified)	Requesting you to please provide us relief from financial credentials for msme holders as one of our Own DVC project RTPS is providing us and also because many of contractors in seek of AOC used to go below upto 60% from DE. But as some of us seek to maintain the quality of work we can't go below upto 40%-60%,and which results in the decrease of financial credentials for us and thus not able participate in many tenders. Please do something In favour of both DVC and contractors having MSME registered firms	It is as per guideline of GOI.
20	KRISHNA AGARWAL (Unverified)	Sir, please advise on current Vendor Registration process for Make Approval in DVC Approved Vendor List for project Works.	The existing online Vendor registration procedures for DVC to be followed , available on DVC portal online.
21	Mr. Biswajit Bhattacharyya (Unverified)	sometimes published tender values are far below that the exact estimated value. also this tender values gets lesser in reverse e auction process. Which is causing huge loss to the vendors like us. There should be a cut off that anyone participating in the tender process can not compromise the labour portion by reversing in auction.	Your observation shall be discussed at appropriate level.
22	M.S.Chemical Industries (Unverified)	We are unable to match the catalogue uploaded on the portal of GEM with the catalogue of the product required by DVC ,like Hydrochloric acid	For the sellers, online GeM help desk and toll free no. is available and further state specific GeM Facilitators' list is also uploaded in the GeM Portal . The same can be utilised /followed.
23	Partha Partho Bose (Unverified)	For all Start-ups (as defined by DIPP, whether micro, small or otherwise) and MSEs (Micro and Small Enterprises) the requirements of turnover and past experiences is fully relaxed subject to meeting of quality, why not DVC's other project implementing it as one of our own project RTPS is providing us the facility.	It is implemented in all DVC Projects.
24	UNICON (Unverified)	DVC is not accepting the reduced Performance Guarantee.	It is adopted in DVC in general as per GOI guideline from 13.04.2021.
25	Flexatherm Expanllow Pvt Ltd (Unverified)	We are registered with DVC vide C&M/006/000/00000/38035. Please let us know why we do not receive any enquiries despite ongoing project requirement.	May be in Contact / in touch with different field formations of DVC.

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26	A Ghosh (Unverified)	Can you please tell the product registration process in GEM. Whether it has any cost involvement or not.	For the registration in GeM one time caution money is charged by the GeM. For further updates pls. see the guidelines uploaded in latest version of GeM portal.
27	Anonymous (Unverified)	For the service provider is it necessary to registered on GEM portal ? Rajeev Kumar	Yes.
28	SUMAN KR. VERMA FROM MILLENNIUM IMPEX PVT. LTD. NEW DELHI (Unverified)	We are the exclusive dealer of OEM-Gardner Denver NASH USA and their manufacturing unit is situated in China, and as per me we are not come under India land sharing procurement protocol, hence registration from Competent Authority is not applicable for us as we are not a bidder from such a country who shares land border with India... pls confirm	It is followed as per guideline of GOI.
29	Avinandan Mukherjee (Unverified)	GeM is very complicated process for critical Engineering items. Major Engg companies are facing problem due to complication of creating catalogue for components which is difficult. GeM is good option for standard products unlike critical Engg items.	GeM is updating its platform on regular basis. In case of any specific queries helpdesk and toll free no. of Gem are always available beside that Gem Facilitators can be approached (of respective state) for further needful please.
30	Aditya Ladha (Unverified)	How much time does it usually takes to release the P.O after the opening of Financial Bid?? And will we get a regret mail if we are not awarded with the Tender??	i. It varies on case to case basis. ii. Email regarding status of the tender is auto generated from CPPP to each of the bidder at various stage of the tender.
31	Sumit Nahata - INSUCON CABLES AND CONDUCTORS PVT LTD - JAIPUR (Unverified)	MORE THAN 3 MONTHS HAVE PASSED SINCE RECEIPT OF MATERIAL AT DVC STORE THE DELIVERY PREIOD HAVE NOT BEEN EXTENDED TILL NOW , WE ARE MSME UNIT , THIS DELAY IS ONLY AND ONLY DUE TO DVC .	Specific queries with plant/pkg.etc. need to be furnished to enable to take further action in this regard.

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32	Mr. Biswajit Bhattacharyya (Unverified)	We are giving 10% of tender value as sdbg and giving 10% of each bills as retentions. This means DVC is charging 20% as retentions. No one except dvc is charging in this manner. Each and every centralised or psu organisations are charging only 10% as retention or in form of sdbg.	10% PBG is OK. Last 10% payment is released after completion of the contract. Hence statement of burden of 20% from the beginning is not correct. However, the feasibility shall be explored.
33	DIPANKAR SAHA(JOSTS) (Unverified)	Sir,Just one suggestion.....before conducting any Reverse auction schedule please give qualified vendors at least 2 days time that price can be worked out as some of our principles are from UK/Germany and to get special price requires stages of approval in our internal.....Also Before conducting the RI session arrange	Feasibility for the same shall be explored.
34	Anonymous (Unverified)	During Submission of BG, Issued by bank but E-stamp is purchase by us because bank has no authority to purchase E-stamp paper,which is not acceptable to us, why ? Pl. note that bank issued BG on our behalf only.	Bank Guarantee is issued by the Bank in favour of DVC on behalf of him. Therefore, stamp paper is procured in the name of BG issuing Bank.
35	Navneet Sharma from Eletta Instrumentation India Pvt Ltd. (Unverified)	Dear Sir, we are registered with DVC but getting limited tender enquiries (for replacement of our make only), what is procedure to get enquiries for our other manufacturing product range.	Need to get registered for other manufacturing product range separately. CPPP, GeM & DVC Portal to be seen regularly for open tenders.
36	Anonymous (Unverified)	The Payment is getting enormously delayed. There is no time frame on the Payment release. We as MSME Organisation the Payment should have been released with in 15 days.	For supply items, DVC will normally make payment within 15 working days from the date of received of material at site and after inspection and acceptance there of or from the date of received of Invoice which ever is later.
37	Akash (Unverified)	Is hardcopy envelop dropping mandatory?	Yes. In Envelope 1 as per tender terms and conditions.

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38	Anu Electricals (Unverified)	Sir I want to know about reverse bidding	The reverse bidding procedure provided in Bid documents is to be followed. You may also approach to CPPP Help Desk at 3rd floor of DVC Tower, VIP Road, Kolkata-54.
39	Anonymous (Unverified)	Sir/Ma'am is there any portal where we can track the payment against supply and service after submitting the Invoices in the form of Soft copy digitally signed Invoices, as like NTPC and IOCL.	Not available at present. Work is going on for its implementation. However, hard copy is to be submitted along with the soft copy as of now.
40	A Ghosh (Unverified)	Please tell the procedure to replacement of OEM. We are the registered vendor in DVC.	It can be dealt on case to case basis as per requirement.
41	Anonymous (Unverified)	Are MSME/NSIC contractor exempted from paying security deposit? It is mentioned in GCC but not clear	Paying of Security Deposit is applicable for MSME/ NSIC vendor also.
42	UTKAL ENTERPRISE, DAMODAR SWAIN (Unverified)	We are doing insulation amc job in RTPS DVC, RTPS deducting 10 % as SD from bill and 10% SDBG from my every bill. please let us know about the ceiling of SDBG amount of PO value	10% SDBG of PO value.
43	Anu Electricals (Unverified)	If i am L1 and due to some technical reasons i am not able to bid in reverse bidding i get another chance or not	Initial L1 bidder may not become the L1 bidder after reverse auction. Therefore, you are requested to participate in the reverse auction. If you fail to participate in the reverse auction due to some technical reason from your side, you will not get another chance.

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44	SUMAN KR. VERMA FROM MILLENNIUM IMPEX PVT. LTD. NEW DELHI (Unverified)	Pls note the whole benefit shares of our OEM-Gardner Denver Nash comes at HO USA not to manufacturing unit at China. China is just for production to supply to our Indian valued customers in view of best comeptive prices as per near geogrpahical location.	It is followed as per guideline of GOI.
45	Akash (Unverified)	Why MSME holders are provided with relaxition in requirement of turnover	This is as per GOI guidelines.
46	DRPM Indus Concare (Unverified)	Is vendor supposed to register separately with the organisation after registering in GeM?	For procurement through GeM no separate Registration is required otherwise to register in CPP Portal.
47	MOSS(careofmoss@gm ail.com) (Unverified)	Can we get the option to match the L1 price for every tender to be awarded an order where L1 price is within 15% of our quoted price? We are SC women owned MSMe proprietary firm.	As per the guidelines of Public Procurement Policy of GOI for Micro & Small Enterprises registered with ministry of MSME/NSIC .
48	Minsulate Manufacturing Company (Unverified)	Sir, we received an enquiry once for which we have quoted but after that we have stopped receiving enquiries now. Please help	CPPP, GeM & DVC Portal to be seen regularly.
49	Anonymous (Unverified)	Is it necessary to submit Financial document of all years if only one years data is sufficient for the qr requirement	The QR of the respective NIT documents are to be followed.
50	DRPM Indus Concare (Unverified)	We are registered in GeM. Are we supposed to register separately with the organisation after registering in GeM?	For goods/services not available in GeM, we have the provision for separte registrationon for DVC. You are requested to visit the DVC/CPPP portal for the same. Incase of any difficultly you may contact with the DVC, C&M HQ.
51	Anonymous (Unverified)	In case of Transit damage of the Materials, DVC never wants to claim the Insurance and pressure comes on the Vendor to replace the materials free of cost. In that case what is the point of having the insurance at all. What Vendors need to do under that situation. Please advice.	It shall be guided by the terms and conditions of respective contracts.

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52	Tescon (Unverified)	My SD payment and BG payment are not release	Specific queries with plant/pkg.etc. need to be furnished to enable to take further action in this regard.
53	Anonymous (Unverified)	MY QUERY OUR FIRM 2 YEARS AND VERY SMALL WORKS AND TURN OVER BELOW 6 LAKH. MSME REGISTRATION MANDATORY FOR PARTICIPATE IN DVD TENDER	MSME registration is not mandatory for participation in DVC tender. However, you shall not get the benefits of MSME vendor if you are not registered in MSME.
54	Anonymous (Unverified)	Good Afternoon Madam / Sir, is is also mandatory to register on GENPIC to bid for DVC Projects	Yes.
55	Anu Electricals (Unverified)	through TREDS we have to pay intrest and if payment is more delay there will be no profit	DVC makes all the efforts for timely payment to the suppliers and contractors to avoid such type of conditions.
56	Rajesh yadav (Unverified)	I am associated with DVC since last 30 yaers during this period ,what i am observing everything is done as per P.O'S terms and condition but for the payment terms it is not being followed, it has been detoriated a lot, even it is being delayed more than 8 to 10 months by giving the reason fund is not available in this finanacial year, this need to be checked before placing the Order.Plaese look in to this oterwise survival of MSME will become quite tuff	DVC makes all the efforts for timely payment to the suppliers and contractors to avoid such type of conditions. Specific queries with plant/pkg.etc. need to be furnished to enable to take further action in this regard.
57	Anonymous (Unverified)	It is now known fact as per Govt guidelines Many Big industries are shifting FROM Asbestos Gasket TO NON asbestos Gaskets & Gland packing. On basis of that DVC is also in verge of shifting to NCAF. But while tendering we have noticed that the Material Technical Description provided in the Tender is Similar to Asbestos Material NOT similar to Non Asbestos Material though the Actual requirement is of NON ASBESTOS. This create Technical confusion while participating in the Tender which may have adverse Technical effect practically. We request DVC to take care of the same. We being the Oldest Gasket manufacturer will be happy to suggest our expertise on the same if asked by DVC.	Specific queries with plant/pkg.etc. need to be furnished to enable to take further action in this regard.

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58	SANJAY KUMAR BARNAWALA OF ARYA & CO DURGAPUR (Unverified)	<p>Subject:- Refund of the earnest money for the work of "Annual maintenance contract for petty civil works at Durgapur New Colony & Office under Navigation Sub Division, DVC, Durgapur for a (Twelve months"</p> <p>Ref. : 1) Tender Notice No.: Con. III /A-9/101 Dated: 03.06.2016, Date of opening : 28.06.2016 2) D.D. No. 904587 Dated 27.06.2016 Amount : Rs. 9908.00</p> <p>Dear Sir,</p> <p>I am an unsuccessful bidder of subject referred tender. I have deposited an earnest money of Rs. 9908.00 (Rupees Nine Thousand Nine hundred eight only) Vide DD. No. 904587 dt. 27.06.2016 of United Bank of India.</p> <p>I have applied thrice to get the refund of Earnest Money Deposit . Once at Kolkata. Later the B&I office has been shifted to Durgapur. On query I learnt that the refund application was not found. On your advice I again applied to your office in Durgapur. Unfortunately the same has been misplaced by your good office. Lastly I forced to apply third time on 24.10.18. But even after my 3 applications and passing 5 years time I did not get refund.</p> <p>Sir, I have visited several times at your Kolkata office as well as Durgapur office. But, no positive response is given to me The hidden reason behind delaying refund is not known to me .</p> <p>I therefore, request you with folded hand to arrange to pay the refund as soon as possible</p> <p style="text-align: center;">Thanking You,</p> <p>Yours faithfully, ARYA & CO (SANJAY KUMAR BARNAWALA) Proprietor Mobile No. 9832290271 Email : barnawala@gmail.com</p>	Please send a letter with all the details to the respective authority along with a copy to DVC HQ for further needful.
59	SHIBDAS SEN from SREEDURGA CONSTRUCTION (Durgapur-713213) (Unverified)	In this competing market it's my request to you to kindly change the policy to deduct Performance guarantee bond 10% & Retention money 10% from the bill amount for the MSME registered party.	Guidelines shall be followed, however, the feasibility shall be explored.
60	Prabir (Unverified)	Can MSME vendors get exemption in security deposit.	Paying of Security Deposit is applicable for MSME/ NSIC vendor also.

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61	Anonymous (Unverified)	We are regular supplier and manufacturer of Boiler auxiliaries for Entire DVC projects. So kindly waiver the SD and PBG clauses. We are MSME unit. So that the bill processing will be more easier and quicker.	It shall be guided by GOI Orders for MSMEs.
62	A. Sengupta, SG Power Projects Pvt. Ltd. (Unverified)	What if we don't get our payments in the stipulated time for MSMEs? Whom should we approach? Will there be any interest payments if the time exceeds 45 days for payment? Another question, Shouldn't there be a cause that advance site mobilisation should be provided to MSMEs for ease of providing services? What has DVC thought about it?	i. DVC may explore the feasibility in line with Govt. guideline. ii. Advance payment is normally discouraged. However in exceptional circumstances interest bearing advance to the instant of 10% of Contract price may be given against submission of BG (110%) taken towards security of the advance.
63	dinesh kumar (Unverified)	If a payment is through bank document and DVC is not releasing the documents on time the way bill gets expired and it gets difficult for us to deliver the material to the stores.	Specific queries with plant/pkg.etc. need to be furnished to enable to take further action in this regard.
64	Anonymous (Unverified)	Why does DVC go for Reverse Auction? It reduced the quality of work and the competition is very high. Like NHPC, why shouldn't there be just one round of Financial bid for DVC as well?	This is as per GOI/CVC guidelines
65	Anonymous (Unverified)	Sir, I have registered vendors but I have not got Limited enquiry please suggest.	CPPP, GeM & DVC Portal to be seen regularly. Different Field Formation of DVC may also be approached.
66	UTKAL ENTERPRISE, DAMODAR SWAIN (Unverified)	Sir how we get Limited tenders enquiry from DVC Andar ?	CPPP, GeM & DVC Portal to be seen regularly. DSTPS site authority may be approached.

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67	Anonymous (Unverified)	Is there any caution money charge for registration on TReDS portal & GeM portal?	TReDS is free of cost but for Gem portal at present one time caution money is charged by GeM. For further details you can contact the GeM helpline and toll free no.
68	D.K. Aggarwal (Unverified)	Why DVC does not release the PBG automatically after completion of warranty period? Our PBG was matured in November 2020 but till today it is not released. You don't think it is unnecessary burden on vendors?	Specific case with plant/pkg.etc. need to be furnished to enable to take further action in this regard.
69	DVC (Unverified)	1. For Civil works, financial capability is a part of QR irrespective of MSE/NSIC status of vendor. Kindly clarify.	The QR of the respective NIT documents are to be followed/obviously done as per GOI guidelines.
70	RAHA ELECTRICALS COMPANY, RTPS, DVC (Unverified)	for an example BG amount to be deposited at the rate of 10% against estimate value of 2 (two) Crores for 2 (two) years period at one stroke where as W.O. is for two years estimated work value of 1(one) Crore for 1 (one) year..... Therefore it is proposed that for one year period estimated value of one crore at rate of 10% against S.D. inform of BG be allowed to be deposited and be permitted for depositing BG at the rate of 10% against 1 (one) crore be allowed if possible by way of approval of competent authority	Done as per DVC's purchase policy. However, your observation will be discussed at appropriate level.
71	MOSS(careofmoss@gmail.com) (Unverified)	DVC is not paying interest for delayed payment to MSME vendors	DVC may explore the feasibility in line with Govt. guidelines.